

**PERURAIL**

Dear friends,

On this occasion, we want to inform you that, from this date, the process of requesting refunds through the Reservation System will only consist of entering the tickets that you wish to cancel and register the request, instead of removing them from the list of tickets to those who are not part of the request.

This setting applies to both standard and exceptional refund requests for all regular fare reservations (without discounts) and will allow you to select which tickets you wish to return.

We recommend entering one request per reservation to avoid inconveniences in the return process.

For more information and/or assistance, please contact your Sales Executive or the Reservations Department +1 625 4848.

Kind regards,

Antonella Maggi
Sales and Marketing Director

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