

Cusco, January 25th 2024

NEWS RELEASE

OPERATION OF OUR HIRAM BINGHAM, A BELMOND TRAIN, MACHU PICCHU

We inform to our passengers and tourism operators that we are obliged to suspend temporarily the operations of the Hiram Bingham, A Belmond Train service, on Friday January 26th.

The suspension of our train service, is given in compliance with the notice from the concessionaire regarding the suspension of the railway operations between Cusco - Machu Picchu due to the indefinite strike in Machu Picchu.

We regret any inconvenience these measures may cause; nevertheless, those events are not related to our company's will, and we prefer to prioritize the safety of our passengers and workers.

Passengers who wish to change their travel dates will be able to do so without any additional cost at all our points of sale or Call Center according to the availability of services. For travel agencies changes will be made at our offices at Wanchaq Station and El Sol Avenue or Call Center, according to availability.

Passengers of the Hiram Bingham, A Belmond Train service, who wish to request the return of their tickets, may do so through the return form published on our website: <https://www.perurail.com/tickets-refund/>. Refunds requested by travel agencies have to be made through the sales and reservations platform, Travel Studio.

For more details and travel assistance, contact our Call Center at 01 6254848.

Kind regards,
Sales Team, Belmond Trains