

Cusco, April 25th, 2024

NEWS RELEASE

OPERATIVE INFORMATION OF ANDEAN EXPLORER, A BELMOND TRAIN

We inform to our passengers and tourism operators that, since Tuesday, June 4th, a new check-in space will be available for the routes of Cusco – Puno and Cusco – Puno – Arequipa of our Andean Explorer, A Belmond Train service.

As of the above date, the meeting point for the check-in of the itinerary operated on Tuesdays and Thursdays will be Monasterio, A Belmond Hotel, according to the following specifications:

- Since 10:00 a.m., passengers will be able to enter by the chapel of the hotel and register their luggage.
- Once registered, our team will get you around. Passengers will be able to go to the lobby bar of the hotel.
- At the end of the procedure, passengers will be transported to the Wanchaq station by private sprinters in order to board our Andean Explorer, A Belmond Train service.

While this registration and check-in process is being carried out, passengers will have the opportunity to enjoy live music and a welcome drink or hot beverages, according to the guest's preferences.

The changes in our operation are a sign of continuous improvement commitment in the services and assistance of the company in order to offer a luxury experience in the journey of our passengers. This measure is the guarantee of the care with which we intend to serve the users who choose our trains.

For further information and assistance, please contact our call center at 01 6254848.

Kind regards,
Sales Team, Belmond Trains