

Cusco, March 12, 2025

COMMUNICATION

OPERATION OF TOURIST TRAINS THIS THURSDAY, MARCH 13TH

PeruRail, operator of the southern and south-eastern route of the country, informs the public that that on Thursday, March 13th, the operation of our train services to and from Machupicchu will operate on a short section, i.e. with departure and arrival at Ollantaytambo Station.

Unfortunately, due to the regional strike on this date, we are forced to suspend bus transport to and from Machupicchu. We are unfortunately forced to suspend bus transport on the bimodal service (bus + train).

We also specify that the operation of the trains with regular departure and arrival times at the Ollantaytambo Station will continue to operate normally according to the established itineraries.

We regret the inconvenience caused to our passengers by the suspension of these services; however, this is due to a situation beyond our control. However, it is due to a situation beyond the control of our company due to the regional strike. regional strike.

PeruRail will provide its passengers with all the necessary assistance and flexibility for ticket changes and refunds. ticket refunds. In that sense, passengers who wish to change the date of travel, can request it at all our points of sale in Lima and Cusco, which can be found at the following link: <https://www.perurail.com/find-us/> and in case they decide to cancel their trip, they can request the refund of their tickets by tickets through the refund form published on our website: <https://www.perurail.com/tickets-refund/>.

Modifications for travel agencies can be made through our Call Centre; while refunds must be managed through our Call Centre. while refunds must be managed through the sales and reservations platform, Travel Studio. Studio.

For further information and assistance, please contact us through our Call Center at the following number 01 6254848 or through your sales executive.

Yours sincerely,
PeruRail S.A.