

Cusco, 18 de marzo de 2025

NEWS RELEASE

UPDATE, PURCHASE OF TICKET TO MACHU PICCHU FOR HIRAM BINGHAM PASSENGERS

Dear agencies and tour operators,

We are writing to you to provide an important update regarding the purchase of Machu Picchu entrance tickets for passengers traveling on Hiram Bingham, A Belmond Train.

As you know, we strive to provide an unforgettable and seamless experience for our passengers. However, due to the high demand and advance sale of tickets only by the Dirección Desconcentrada de Cultura de Cusco, we will not be able to guarantee the purchase of tickets to Machu Picchu from March 18, 2025 and until further notice.

Therefore, we recommend:

- Book and pre-pay for Hiram Bingham train tickets as far in advance as possible. We will do our best to secure the Machu Picchu entrance tickets.
- Please ensure that you provide complete and accurate passenger information (full names, passport details, dates of birth, nationality) at the time of booking and/or prepayment. This information is mandatory for purchasing Machu Picchu tickets, and any mistakes or delays in providing this information will further reduce the chances of securing the entrance ticket.

Please note that:

- In case of modifications and/or cancellations, once the prepayment of the train ticket has been made the entrance to Machu Picchu associated with the original date of the travel will be lost and the penalty corresponding to the reservations will be applied

We understand that this change may require adjustments to your booking procedures. We appreciate your understanding and cooperation as we overcome these challenges to continue to deliver exceptional experiences for your customers.

We remain committed to providing them with the best support possible. For more details or assistance, please contact our call centre at +51 1 6254848 or email: trains.peru@belmond.com

Sincerely,

Sales team, Belmond trains