

Cusco, October 2nd 2025

NEWS RELEASE

**HIRAM BINGHAM, A BELMOND TRAIN
OPERATION BETWEEN OCTOBER 19th AND NOVEMBER 17th**

We would like to inform our passengers and tour operators that the bar-observatory car on the Hiram Bingham, A Belmond Train, will undergo its annual maintenance from October 19th to November 17th, 2025. This scheduled work is part of our ongoing commitment to ensuring the highest standards of safety and comfort for our guests.

During this period, the bar-observatory car will be temporarily unavailable and will be replaced by our complementary bar car.

This change will be in effect only during the specified period and will not impact the service quality or the unique travel experience that defines the Hiram Bingham, A Belmond Train.

Individual passengers who wish to reschedule their journey may do so subject to availability, through our points of sale or Call Centre.

Travel agencies may request changes, also subject to availability, through our offices at Wanchaq Station, Avenida El Sol, or via our Call Centre.

Refunds for direct passengers can be requested through the form available on our website: <https://www.perurail.com/tickets-refund/>

Refunds for travel agencies will be processed through our sales and booking platform, Travel Studio.

For further information or assistance, please contact our Call Centre at +01 625 4848 or contact your assigned sales executive.

Sincerely,
Sales team, Belmond Trains.